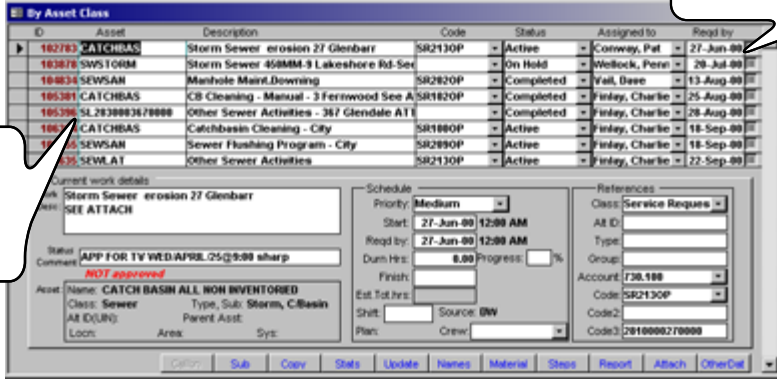


# MAINTAIN

Selectively manage all work items by department



Easy Work planning and scheduling

Manage Work Flow electronically and using flexible reports.

The **MAINTAIN** Work Management software application is the most widely-used such application in mid-sized Municipalities across Ontario. MAINTAIN is used to manage operations in many Municipal departments, including:

Customer Support ( Help Desk ) ↓ Public Works ↓ Fleet Management ↓ Transit ↓ Parks and Recreation ↓ Cemeteries ↓ Urban Forestry ↓ Waste Management ↓ By-Law Enforcement

MAINTAIN is successful because it helps Municipal and Utility Clients become more effective in their Operations, through better Service Delivery. It captures Productivity (Accomplishment) data, and provides the Planning and Analysis tools to support Benchmarking. More effective Operations translate to lower Service Delivery costs, and better Customer Service.

- Maintain can link to other key applications including financials, utility billing, payroll, GIS, engineering databases, etc.

- Maintain is used to initiate and track service requests, complaints, work and maintenance activity
- Also allows an administrator to manage security rights for individual users and groups
- Link to Maintain from the field using ruggedized palm pilots or laptops.

